



DustyRoads *web&print*

HOSTING & MAINTENANCE

Domain Name | Site Updates

HOSTING SERVICES

You may choose **any hosting service company** to publish your web site with. We will upload all files to any host company of your choice **or we can register your domain name and set up your hosting service at highly competitive rates through our own affiliate server services.**

DOMAIN NAME REGISTRATION

Domain name registration is paid yearly, in advance, and is not refundable. In order to ensure that you do not lose your domain name when it comes time to renewal, we will automatically renew your hosting for you if you wish. **But if you don't want us to renew it for the following year, please ensure that we receive cancellation notice at least one month prior to the expiration date.** We pay out to our third party affiliate on your behalf, so that there is no interruption in service, so the renewal fee is not refundable.

Domain Registration and Configuration Costs:

\$25.00 + tax per year or as per multiple year contract

SITE MAINTENANCE AND UPDATES

Every site should update now and then or even on a regular basis. We do not charge set monthly fees so you only pay for the time it takes to do updates, whenever you want them. So if an update takes 15 minutes, you only pay for 15 minutes!

We will only update and maintain your site on an "as needed" basis. We charge our normal hourly fee (\$80.00/hr) and again, **will only bill for the time needed, with no monthly minimum charge.** We try to make it as simple as possible for you, getting your changes done and published as quickly as we can, usually within 24 hours during weekdays.

Just e-mail us your changes, specifying where you want them, as well as including any images you want us to exchange or add for you. Please remember that all steps take time in web design so the more images you send, or the more research is required on your behalf, the higher the time factor and thus the cost.

We should note here that we don't offer special programming called a "Content Management System" that allows you to look after your website content yourself. We may offer it in the future but there are a few things to be considered before going this route. Should the client (you) make a mistake during the updates or changes, it may cause your website to react negatively and not function the way you expect it to, if at all. It may be quicker, easier and more cost effective for you to just send us whatever needs to be updated as our sites are not template based (as in Wordpress). (See information on update and maintenance charges earlier in this section)